PATENT AND TRADEMARK OFFICE FEDERAL CREDIT UNION

2019 ANNUAL REPORT

Annual Meeting
Postponed Due to Covid-19

Assisting our members to achieve a lifetime of financial security

NCUA

BOARD OF DIRECTORS

Raymond Covington, Chairperson
Welton Lloyd, Vice Chairperson
Stephone Allen, Treasurer
Zinna Northington Davis, Secretary
Dave Scheuermann, Assistant Secretary
Thomas Beach, Director
Michele Peyton, Director

SUPERVISORY COMMITTEE

John Holly, Chairperson Katrina Harris, Vice Chairpe<mark>rs</mark>on Vinh Luong Keith Dixon

MISSION STATEMENT:

To provide our members with the highest level of quality, convenient, and reliable service while maintaining financial strength

VISION STATEMENT:

To assist our members in achieving a lifetime of financial security

"Superior Service is our Trademark"

PATENT & TRADEMARK OFFICE FEDERAL CREDIT UNION

Carlyle Complex Location 501 Dulany Street, 1st Floor Alexandria, VA 22314 Office: 571.272.0350 Fax: 571.273.0190

Randolph Square Location 2800 S. Randolph Street, Room A260 Arlington, VA 22206

PROVIDING OUR MEMBERS

A Place to Save

Share Savings Accounts
Holiday Club Accounts
Individual Retirement Accounts (IRA)
Share Certificates
Money Market Accounts

A Place to Borrow

Automobile Loans
Overdraft Protection Lines of Credit
Signature Loans
Share and Certificate Secured Loans
Education Loans
Visa Credit Cards
Mortgage Loans
Home Equity LOC

For Your Convenience

New Website (www.ptofcu.org)
Mobile Banking
Remote Deposit Capture
Online Teller
Online Bill Pay
Share Draft Checking
Visa Check Card
Audio Teller
Direct Deposit
Payroll Deduction
ATM Services
Educational Seminars

Other Services

Domestic/International Money Wires Money Orders Notary Service (Members Only) Guaranteed Auto Protection (GAP) Extended Warranty Service Debt Protection

BOARD AND MANAGEMENT REPORT

Since 1942, the Patent & Trademark Office Federal Credit Union (PTOFCU) has provided beneficial financial services to Patent and Trademark Office employees, contractors and family members. This year we proudly celebrate 78 years of serving our membership. We would like to thank you, our loyal members, for allowing us the opportunity to serve you for the past 78 years. Our commitment remains to provide our members with quality, reliable and convenient service.

Thanks to you, your Credit Union has experienced another successful year. Our net worth, which is a ratio designed by our regulators, the National Credit Union Administration (NCUA), indicating the financial strength of Credit Unions, was 7.02% at the end of 2019. Also, our percentage of delinquent loans are at an acceptable level of 1.62% as of December 2019, which indicates the strength of our loan portfolio.

Although in comparison, we are a small Credit Union, we think big and have the strength to offer almost all services a larger Credit Union offers such as online banking, mobile banking, bill payer, ATMs (surcharge free at all 7-Eleven's and selected Credit Unions nationwide), remote deposit capture and a host of other products and services.

Also, we have a wide array of loans which could benefit all Credit Union members. Go to WWW.PTOFCU.ORG or visit one of our loan officers for a loan product that will meet your needs now and in the future.

Your savings dollars at the Credit Union are insured by the National Credit Union Share Insurance Fund (NCUSIF) for up to \$250,000.00, which is still the healthiest of government insurance funds.

You can be proud of your Credit Union and the accomplishments it made in 2019. With your help, the year of 2020 will bring further improvements to your Credit Union. With our membership, we look forward to another prosperous year.

Thanks for your continued support.

STATEMENT OF INCOME FOR YEAR'S ENDING

DECEMBER 31, 2018 - 2019

STATEMENT OF FINANCIAL CONDITION FOR YEAR'S ENDING

DECEMBER 31, 2018 - 2019

| Operating Income | 2018 | 2019 | Assets | 2018 | 2019 |
|---------------------------|------------|------------------------------|---------------------|------------|------------|
| | | | Loans | 27,339,110 | 26,899,169 |
| Interest on Loans | 1,1704,405 | 1,208,172 | Allowance for | | |
| | | | Loan Losses | (151,221) | (154,600) |
| Interest from Investments | 238,967 | 239,471 | Net Loans | 27,187,889 | 26,744,569 |
| | | | Cash on Hand | 3,827,664 | 1,936,623 |
| Other Operating Income | 279,641 | 249,736 | Investments | 13,502,904 | 15,650,650 |
| Other Operating meonic | 277,041 | 249,730 | Other Assets | 1,308 | 1,541 |
| Total Operating Income | 1,689,013 | 1,697,379 | Total Assets | 44,329,502 | 43,648,160 |
| | | | | | |
| Operating Expenses | | Liabilities & Members Equity | | | |
| | | | Accounts Payable | 1,806 | 4,036 |
| Compensation & Benefits | 796,625 | 828,166 | | | |
| Office Operation | 376,763 | 367,200 | Dividends Payable | 0.00 | |
| | 370,703 | 307,200 | | | |
| Association Dues | 3,483 | 4538 | Other Liabilities | 56,177 | 53,412 |
| | | | Total Liabilities | 57,983 | 57,448 |
| Administration Expenses | 329,945 | 386,796 | | | |
| | | | Shares | | |
| Total Operating Expenses | 1,506,817 | 1,586,700 | Share Accounts | 18,854,106 | 15,815,532 |
| T /T | | | Share Certificates | 1,438,369 | 1,318,484 |
| Income (Losses) | 182,196 | 110,679 | Club Accounts | 657,932 | 631,284 |
| From Operating | 182,196 | 110,079 | Share Draft | 13,420,030 | 13,263,644 |
| Non-Operating | | 3/1/1 | IRA Accounts | 753,882 | 710,179 |
| Gains (Losses) | (8,615) | (2,459) | Money Market | 6,180,559 | 5,788,754 |
| ` ' | | | Total Shares | 41,304,878 | 40,527,876 |
| Income (Losses) | | | Regular Reserves | 1,355,717 | 1,385,665 |
| Before Dividends | 173,582 | 108,220 | Reserve for | | |
| D1 11 1 | | | Contingencies | | |
| Dividends | 12,663 | 11,996 | | | |
| Net Income | 160,919 | 96,225 | Undivided Earnings | 1,610,888 | 1,677,163 |
| Net income | 100,717 | 90,223 | The second second | | |
| Reserve Transfer | 0 | | Unrealized | | |
| | | | Gain/Loses | 35.36 | 7.79 |
| | | | Total Equity | 2,966,641 | 3,062,836 |
| | | | | | P. Burn |
| | | | Total Liabilities & | | |
| | | | Members Equity | 44,329,502 | 43,648,160 |